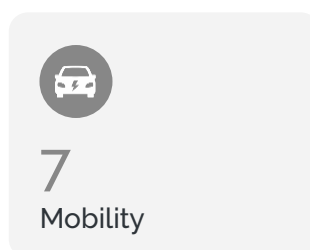
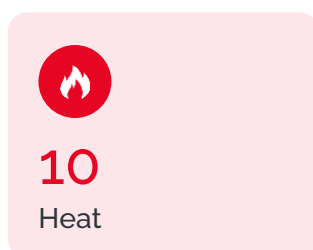
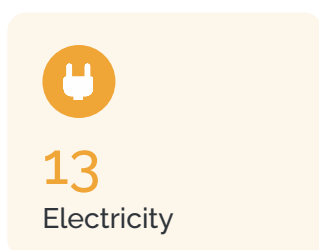
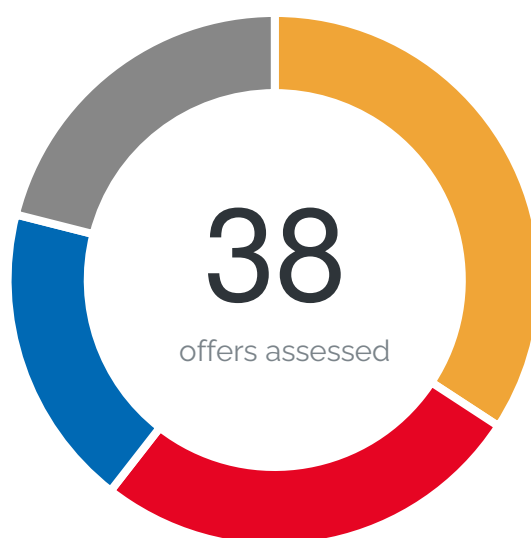


Criteria Catalogue

What is assessed, how it is assessed, who receives the award – and the assessed offers in detail.



OVERARCHING CATEGORY

Energy Transition

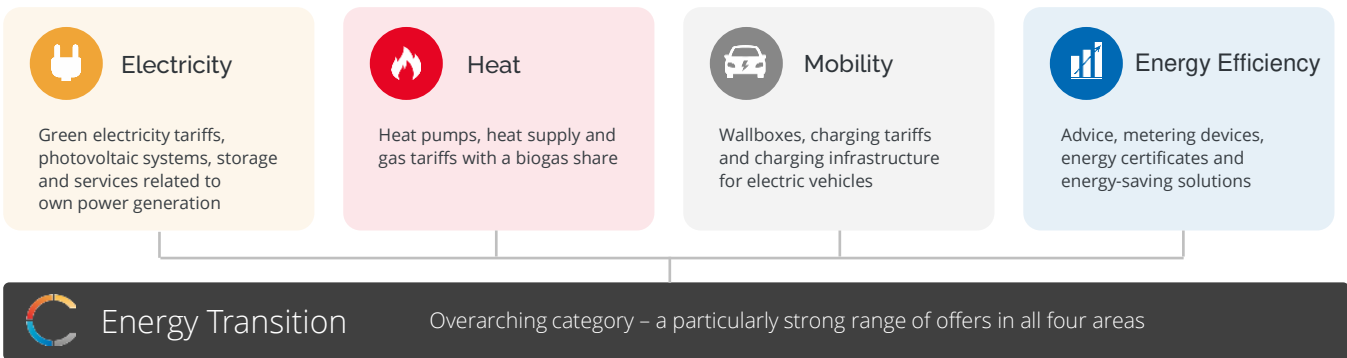
The Energiewende category covers a particular commitment in all four categories listed above. Energy suppliers that offer a particularly strong range of products and services in electricity, heating, energy efficiency and mobility stand out in the Energiewende category.

How the Energy Transition Award works

The energy transition succeeds where it reaches everyday life: in the electricity tariff, the heating system, at the charging point, when saving energy. The Energy Transition Award shows which energy suppliers offer this to their residential customers in concrete terms – with offers that people can find and use.

What we assess

We assess what customers see: the publicly accessible range of products, services and information that an energy supplier presents on its website. Four areas are in focus:



For each area, we check a fixed list of offers. You will find the complete list on the following page.

How we assess

Each offer is rated 1, 0.5 or 0.

- 1** The offer is named on the website, presented as an offer in its own right, and there is a concrete way to take it up – an enquiry, a booking, a calculator or a direct contact option.
- 0.5** The offer exists but is limited – for example, only available via a partner company or only described in a document instead of on an offer page.
- 0** No offer can be found.

The assessment reflects the status at the time of review. Every rating is documented with evidence. The criteria are updated annually with the involvement of independent experts and stakeholders.

Who receives the award

An award is given to any supplier that covers at least half of the assessed offers in an area. The overarching Energy Transition award goes to suppliers that meet this requirement on average across all four areas.



The award is not a ranking. All companies that meet the requirement receive the award.

The terms “Winner” and “Top Energy Supplier” on the seal refer to this group – not to a placing and not to a comparison with individual other companies.

What the award does not state

The Energy Transition Award assesses the range of offers for residential customers. It makes no statement about a company's overall sustainability, actual CO₂ savings, the technical quality of individual products or customer satisfaction.



Who can take part

The assessment is open to all energy suppliers that supply electricity to residential customers in Germany, Austria, Switzerland or one of the international markets. No application is required; companies can register for inclusion at welcome@energiewende-award.de.



Feedback and complaints

Please submit any feedback on the use of the seal or complaints via our [Complaint Form](#). Every submission is documented and reviewed.

SCOPE OF ASSESSMENT

The assessed offers in detail



Electricity

13 offers

PHOTOVOLTAICS

8

- 01 Photovoltaic system
- 02 Battery storage
- 03 Profitability calculation for the photovoltaic system
- 04 Financing of the photovoltaic system
- 05 Lease or rental model for the photovoltaic system
- 06 Renting of roof space
- 07 Maintenance of the photovoltaic system
- 08 Insurance of the photovoltaic system

TARIFFS AND METERING

5

- 01 Green electricity tariff
- 02 Certified green electricity tariff
- 03 Electricity tariff with savings bonus
- 04 Smart meter
- 05 Dynamic electricity tariff



Mobility

7 offers

- 01 Wallbox
- 02 Home charging tariff
- 03 Charging on the go (charging card or app)
- 04 Own public charging stations
- 05 CNG station with 100 % bio or green gas
- 06 Rental of e-bikes, e-scooters or electric cars
- 07 Own funding programme for electric mobility



Energy Efficiency

8 offers

- 01 Smart home for heating control
- 02 Smart home for lighting and appliances
- 03 Electricity-saving advice
- 04 Loan of electricity meters
- 05 Heating-saving advice
- 06 Energy consultation
- 07 Energy performance certificate
- 08 Thermography check



Heat

10 offers

- 01 • Heat pump or heating electricity tariff
- 02 Green gas tariff
- 03 Certified green gas tariff
- 04 Biogas tariff
- 05 Heat pump
- 06 Solar thermal
- 07 Pellet heating
- 08 Micro-CHP
- 09 Fuel cell
- 10 Heat supply or heating lease

38 Offers assessed in total

Energy
Transition

- Electricity 13
- Heating 10
- Mobility 7
- Energy Efficiency 8

Four assessment areas, with electricity split into two subcategories